STATE OF CALIFORNIA STEVE WESTLY,
California State Controller

STATE CONTROLLER'S OFFICE 21<sup>st</sup> CENTURY PROJECT P. O. BOX 942850 Sacramento, CA 94250-5878

DATE: January 26, 2006 21st Century Project Letter #06-001

**TO: 21st Century Project Stakeholders** 

#### **RE:** Web Site Updates

Improvements have been made to the 21<sup>st</sup> Century Project Web site to enhance the quality of information provided to project stakeholders. Below are highlights of the changes. We encourage you to visit the site at <a href="http://www.21stcentury.ca.gov">http://www.21stcentury.ca.gov</a> and contact us at <a href="http://www.21stcentury.ca.gov">21stcentury.ca.gov</a> and contact us at <a href="https://www.21stcentury.ca.gov">21stcentury.ca.gov</a> at <a href="https://www.21stcentu

#### **Navigation**

The left navigation has been reorganized into two categories, Stakeholders and Project Info. Subjects have been organized to fall within each of these categories.

## **Career Opportunities**

The project is pleased to offer this new page: <a href="http://www.21stcentury.ca.gov/career/index.shtml">http://www.21stcentury.ca.gov/career/index.shtml</a>. It is used to announce positions that are available on the 21<sup>st</sup> Century Project team for both the State Controller's Office and the Department of Personnel Administration. The project is seeking talented and enthusiastic people who will bring expertise in current business processes along with the vision to improve these processes. Positions are/will be available in business, technical, and organizational change management areas.

#### **Communications**

This new Web page, <a href="http://www.21stcentury.ca.gov/communications/index.shtml">http://www.21stcentury.ca.gov/communications/index.shtml</a>, details the project's current communications strategies, including email distribution lists, letters, department liaison information, and meetings and project updates. Instructions for subscribing to the general email distribution list, as well as information on the department liaison and union representative lists, are also available.

#### **Organizational Change**

This new Web page, <a href="http://www.21stcentury.ca.gov/change/index.shtml">http://www.21stcentury.ca.gov/change/index.shtml</a>, has information on current statewide efforts dealing with organizational change, including references to communications strategies and the focus group study, executive management support, change management strategies, and information on how state departments and agencies will be prepared for change.

#### **Department Liaison**

The Department Liaison information has been incorporated into the new Communications Web page. Information that was previously available on the Department Liaison Web page, such as the Interest Survey or Benefits Administration Questionnaire, have been moved to the Project Letters page.

# **Project Letters**

21st Century Project Letters now displays online forms and/or Word and Excel documents that are associated with a particular letter.

# **Meetings and Presentations**

This Web page has been reorganized: <a href="http://www.21stcentury.ca.gov/meetings/index.shtml">http://www.21stcentury.ca.gov/meetings/index.shtml</a>. It now contains a new section for Stakeholder Meeting information that includes meeting announcements, summaries and PowerPoint presentations for both state department and union representative meetings. A new section for SAP Demonstrations has also been added.

## **Questions and Answers**

The new Questions and Answers Web page (previously FAQ – Frequently Asked Questions) has been updated with information from the latest department stakeholder meetings.

## **Focus Group Study**

A current activities chart was added to the bottom of the page.

#### Overview

We added a new Web page for project oversight, <a href="http://www.21stcentury.ca.gov/overview/oversight.shtml">http://www.21stcentury.ca.gov/overview/oversight.shtml</a>, and a new Web page for staffing at <a href="http://www.21stcentury.ca.gov/overview/staffing.shtml">http://www.21stcentury.ca.gov/overview/staffing.shtml</a>.

#### **Publications**

Stakeholder meeting information has been relocated to the new Meetings and Presentations page.

Thank you for your continued participation in the project. We value your input. If you have any questions or suggestions for the 21<sup>st</sup> Century Web site, please send an email to 21stcentury@sco.ca.gov.

Don Scheppmann, Chief Business Operations 21st Century Project

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